


BAD DEBT

A Jumbo-Sized Problem



BAD DEBTS
ARE A
JUMBO-SIZED
PROBLEM
FOR ANY
INSTITUTION

Especially for a Bank.

Last year we spoke of the fact that debt collecting challenges come in all shapes and sizes, and the weight of debt crushes your bottom line.

Maybe you've found it has gotten worse since we spoke. You're not alone.

To most banks, the subject of debt collection is the elephant in the boardroom.

Time waits for no man, elephant, or bank.

To fulfil your mandates and grow, you need smart debt collection solutions. Having your accounts in great shape will help you function smoothly and provide grounds for good business decisions, confidence, and customer satisfaction.

Let's get together soon and chat further about tackling the debt collection elephant head-on.

LET'S MAKE **THINKING BIG** OUR 2024 NEW YEAR'S RESOLUTION

The need for collecting outstanding debts will continue to grow as your business does.

We believe it's time to tackle the elephant in the boardroom head-on, and box smarter.

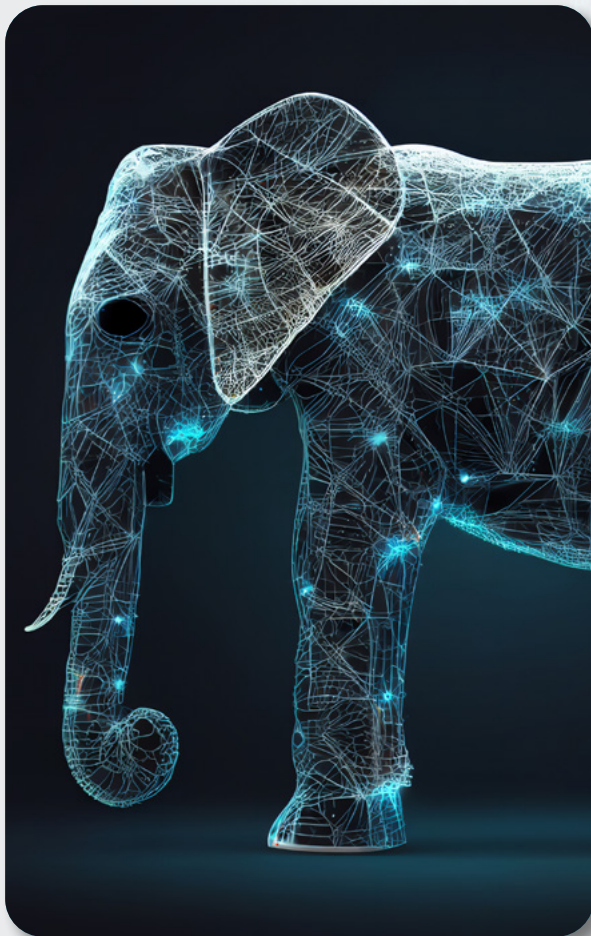
It is time for out-the-box thinking and solutions.

THINK BIG OUR **BIG 5** DEBT COLLECTION
GAME-CHANGERS

1. Our Innovative Collection Approach
2. Our Leading Debt Collection Services
3. Our Legal Collection Process
4. Our Collection System Functionalities
5. Our End-To-End Precision & Accuracy







You Can Bank On Our Innovative **Debt Collection Solutions**

Here's a reminder of the 11 ways in which Boffin & Fundi can best assist you in your debt collection efforts.

Expertise and Experience / Compliance /
Debtor Tracing / Negotiation Skills /
Customized Approach / Technology Integration /
Documentation and Communication /
Legal Support / Data Security /
Reporting and Analysis /
Customer Relations Management

You Can Bank On Our **Loyalty And Commitment**

Since 2014 Boffin & Fundi has built a reputation for providing private and public enterprises best-in-class debt collection solutions, and leading the way to a digital customer-first approach.

Our promise is real innovation, outstanding service, and total commitment.

Our clients will tell you that it is our infrastructure, services, technologies and processes that have led to us becoming their preferred service providers, and brought them peace-of-mind.

Our emphasis is on network and data security and the maximizing of automation and AI in our processes.

You Can Bank On Our On-The-Ball **Debt Collection Systems**

Our success working with public and private sector clients highlights the value of our service offer, the breadth of our prowess, and results of our involvement.

Seamless Workflow Management,
Forecasting and Reporting includes:

Workflow Management / Performance Reporting /
Collection Forecasting / Analytics in Real Time



You Can Bank On Our AI Learning For Enhanced **Data Management**

We employ AI learning to create a statistical history that determines the best practices for debt collection and automated campaigning.

Our emphasis on performance reporting relies on effective and efficient data collection, analysis, cleaning and prioritization before we get it to our Call Centre. This enhances our debt collection and promotes seamless management of workflows within the Call Centre.



Now is the Time to **Think BIG**

Since 2014, Boffin & Fundi has helped our clients to get on top of debt, one step at a time.

It's all about Time.

Together it is possible.

Contact us today and let's talk.



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Boffin & Fundi are registered with the Council for Debt Collectors and the Association for Debt Recovery Agents. We have licenses with a number of Credit Bureaus and our established links with all relevant data sources make data acquisition an effortless task.